



# Application of Lean Management in Health Care



Asian Society for Quality in Health Care (ASQua)

**Online Training Module**

**Date: 21st August 2024**

**Time: 10:30 AM (MYT) to 2:30 PM (MYT)**

Limited registrations are available, we encourage you to register early.  
Registration <https://forms.gle/TdWHzNGXftFtq2YX9>



*Dear Healthcare Professionals and Enthusiasts,*

*We are delighted to invite you to a thought-provoking event on the "Application of Lean Management in Healthcare."*

*The healthcare sector is under constant pressure to enhance efficiency, reduce waste, and provide high-quality care to patients.*

*Lean Management, a time-tested methodology originally pioneered in manufacturing, has gained significant traction in healthcare settings for its ability to streamline processes, optimize resource utilization, and drive continuous improvement.*

### **Key Objectives of the training module**

- 1. Discuss the Fundamentals of Lean Management*
- 2. Learn how Lean principles address unique challenges faced by healthcare organizations*
- 3. Highlight real-life case studies of healthcare facilities implementing Lean methodologies.*
- 4. Explore Lean tools and techniques- Value Stream Mapping, Kaizen, and 5S*
- 5. Application of lean tools in healthcare scenarios.*
- 6. Learn from success stories of Lean projects*

### **Target audience**

- Healthcare Administrators and Leaders*
- Physicians, Nurses, and Medical Staff*
- Quality Improvement Professionals*
- Hospital and Clinic Managers*
- Healthcare Consultants*
- Healthcare Students and Enthusiasts*

## **Facilitators and Expert Presenters:**



**India**

Coordinator

Dr Anuradha Pichumani  
*Chair, ASQua Education  
Committee*



**Australia**

Coordinator

Dr Louise Cuskelly  
*Executive Director of ACHS  
International and Consulting*



**India**

Expert

Dr Shweta Prabhakar  
*Head Quality and Patient  
Safety, Fortis Hospital  
Mohali, India*



**Australia**

Expert

Prof Amrik S. Sohal  
*Professor in the Department  
of Management, Monash  
Business School, Monash  
University, Australia*

### Program:

- This will be an **Online Training Module** lasting a total of **4 Hours**.
- It will be delivered in a hybrid mode consisting of recorded expert presentations and real-time group activities.

### Workshop Agenda:

- [5 mins] Introduction to the Training Module
- [10 mins] Lean concepts -History & Overview (Recorded)
- [45 mins] Types of Hospital Wastes (Recorded)
- [45 mins] Challenges in Implementing Lean (Recorded)
- [45 mins] Solution Development – A Step-by-Step Approach (Recorded)
- [45 mins] Group Activity – Starting an Improvement Initiative (Live Session)
- [30 mins] Discussion on Pilot Project Proposals (Live Session)
- [15 mins] Discussion/Feedback and Q&A Session

### POST WORKSHOP:

On completion of this workshop, participants will be able to start a pilot project applying Lean methods to achieve process improvements and eliminate waste in the system.

We propose to establish a competition where pilot projects completed by participants of the workshop can be submitted for assessment, with prizes awarded to the best projects. Further details will be provided during the workshop.

**REGISTRATION:** [www.asquaa.org/lm2](http://www.asquaa.org/lm2)

MEMBERSHIP	FEE (USD)	Remarks
Member	USD 100.00	Fees include e-certificate of attendance
Non-Member	USD 150.00	

Registration Links to <https://forms.gle/TdWHzNGXftFtq2YX9>



Join us for a day of knowledge-sharing, inspiration, and networking as we work together to create a more efficient, patient-centric healthcare system