Improving Patient Centered Clinical Handover through Patient engagement.

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Promoting Patient Engagement towards Patient Safety.

Introduction

Patient engagement during Nursing Handover to ensure Patient Centered Care is delivered by encouraging patients to be involved in their care and make decisions about their own health thus improving the quality and safety of patient care.

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Suggestions

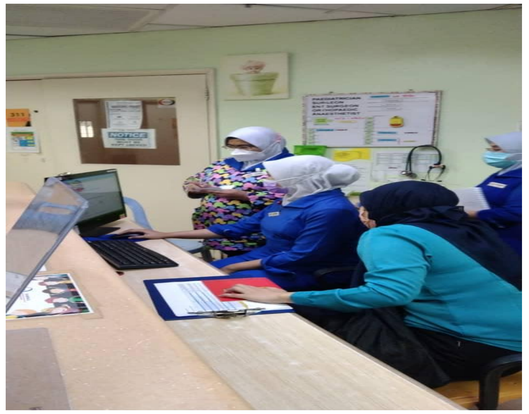
- **To introduce and implement patient centered nursing handover**
- **Questionnaires to be given to patients to gauge patient feedback regarding their involvement**
- **Handover to be carried out in the presence of the patient each shift**
- **Training to Nurses on patient centered and patient involvement**
- **Monitoring and audit to ensure successful implementation**
- **Post questionnaires**

Barriers

- **To get all parties on board when introducing change in practices**
- **Patient needs encouragement To get involve in their care**
- **Consultant might not buy the idea to inform and involve patient**

Facilitators

- **All nursing Managers**
- **All Nurses**



Possible Outcome

Improve communication
By collaborating and engaging
with patients in the decision-making process,
healthcare providers
can make better decisions
regarding a patient's health, improving
the patient-provider relationship,
and overall patient retention and satisfaction

Conclusion

Strong nursing leadership and on going Mentoring of new practices will bring about Effective change in handover practices and can be achieved through communication and training on patient-centred handovers.

REFERENCES

1. Patient Engagement, Mercury Healthcare
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