

# WHO SHOULD ATTEND?

• Biomedical/Clinical Engineers

**ADVERSE EVENT** investigations.

- Risk Managers
- Safety Officers
- Quality Assurance Personnel
- Hospital & Service Organisation Administrators
- Clinicians (Nurses & Physicians)
- Clinical Departmental/ Unit Managers

## ADVERSE EVENT INVESTIGATION



When an accident occurs, a comprehensive investigation is critical to:

- Understand how the event occurred
- Understand the root causes and contributing factors
- Prevent recurrence
- Restore operations
- Minimize interdepartmental conflict
- Maintain staff confidence in the affected technology
- Protect staff and patients





### TRAINING OUTLINE

#### DAY 1

- Introducing Accident & Forensic Investigation
- Accidents from Maintenance Errors
- Investigating Device-Related Skin Lesions
- Electrosurgical Units (Surgical Diathermy)
- Defibrillators
- Discussion and Q&A
- Case Study

#### DAY 2

- Medical Device Adverse Event Investigation Process
   & Techniques
- Ventilators
- Surgical Robots
- Reprocessing of surgical Instrument & Related Issues
- Endoscope Reprocessing
- Discussion and Q&A

#### DAY 3

- Case Study Presentation & Discussion
- Assessment

ECRI BERHAD [Company No: 199701033451 (448950-P)]

ECRI, ASIA PACIFIC REGIONAL OFFICE West Wing, Level 12, Wisma Consplant 2 No. 7, Jalan SS16/1, 47500 Subang Jaya, Selangor, Malaysia













